

# Defective Product Claim Form



Premium Scale Models

www.thekombinat.com

info@thekombinat.com

Date (yyyy/mm/dd): \_\_\_\_\_

Thank you for purchasing our product. We hope that you are enjoying your product aside from the issue that you are contacting us about. We understand that sometimes defects happen and we would love to help. The following form must be filled before the issue can be resolved. Thank you for your patience as we promptly address your claim.

PERSONAL INFORMATION	
First Name	
Last Name	
Address	
City, STAT ZIP Code	
Email	
Phone Number	

## Product Information & Complaint

Product Name		Product Version or Model	
Order Date		Delivery Date	
<i>Description of the type of damage or defect:</i>			

Make a copy of the sales receipt showing you as the original purchaser. Present this form, pictures, and a copy of your receipt to us. You will be contacted with the results of the investigation within 14 days.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date